

WISeR Frequently Asked Questions

Provided by Cohere Health



What is WISeR?

- Starting Jan. 1, 2026, Center for Medicare & Medicaid Services (CMS) will launch the [CMS WISeR](#) model for Medicare in Texas in partnership with [Novitas](#), the Texas Medicare Administrative Contractor (MAC).
- The WISeR Model tests the use of enhanced technology to help streamline the review of medical necessity for select items and services earlier in the claims process. WISeR does not change Medicare coverage or payment policy.
- Impacted providers and suppliers will have the option to either complete a prior authorization request or undergo a pre-payment medical review before claiming payment for the applicable items and services.
- Cohere Health® will manage select prior authorizations as part of the program in the state of Texas, working closely with Novitas. Our goal for this partnership is to streamline the prior authorization process for the select list of services in the program. By leveraging evidence-based guidelines, we aim to enhance physician and staff workflows and support informed clinical decision-making.
- Please note, WISeR does not impact patients covered by Medicare Advantage.
- If you have more questions about the [CMS WISeR](#) program for Medicare, please visit their website or the [Novitas jurisdiction website](#) for official information.

Who is impacted?

- Physicians with patients covered by original Medicare (not Medicare Advantage) may be impacted.
- The scope of the WISeR program is limited to the following clinical areas: interventional pain, nerve stimulators, orthopedic surgery, sleep, spine surgery, urology, and skin subs/wound care. This is for Texas, and as of Dec. 8, 2025.
- The official [list of codes](#) is available from CMS in this documentation. Please refer to CMS or the MACs in other states for additional information or updates for Texas.

If I am impacted, how can I prepare?

- **Learn more:** If you have questions about the CMS WISeR model for Medicare, please visit their website or the Novitas jurisdiction website for official information.

- **Register:** If your practice is impacted, as soon as possible before Jan. 5, 2026, please register with Cohere Health to access our web-based application for submitting prior authorizations. Registration can be completed at https://next.coherehealth.com/organization_onboarding.
 - » **Please note:** If you already use the Cohere Health portal for other health plans, you can continue logging in as usual.
- **Access the portal:** Beginning Jan. 5, 2026 - you will be able to use the Cohere Health platform for submitting prior authorization requests.
- **Submit requests:** Start submitting relevant prior authorization requests through the Cohere Health portal beginning Jan. 5, 2026. WISeR services rendered before Jan. 15, 2026 do not need prior authorization or pre-payment review. So, the Cohere Health portal will accept prior authorization submissions starting Jan. 5, 2026, for planned services scheduled for Jan. 15, 2026, or later.

Where can I find more information and training?

- **Novitas resources:** You can learn more about the program and upcoming events hosted by Novitas on their WISeR website.
- Cohere Health resources for registering and submitting on our portal for Texas:
 - » **Webinars:** Attend our informative webinars by visiting [Cohere Health Webinars](#).
 - » **Learning Center:** Access our comprehensive learning resources for submission at [Cohere Health Learning Center](#).

How can I reach Cohere Health?

- If you have questions on how to submit relevant prior authorization requests, please visit <https://www.coherehealth.com/provider/resources> to access provider resources.